Outward No. /Hosp./ 1536/2020

Date:-19/05/2020

To:

All Hospitals run by the Charitable Trusts
In the State of Maharashtra.

Subject: Non updating an information on the web-site of this office (charity.maharashtra.gov.in) and not admitting patients from weaker and indigent category.

Reference: 1) Complaint received Orally from other and Data available on website of this office.

Sir/Madam,

With reference to above said subject, I have to state that, this office received some oral complaints about the not updating an information of available beds in Hospitals, run by Charitable Trusts, on the website of this office. Hence, I direct to all hospitals to feed all necessary information on the website of this office regularly and update till today, so that people at large will get an information.

Furthermore, it is noticed that many hospitals are not feeding data, which is required to be fed in the website. This non compliance is causing harassment to public at large. Hence, each hospital to take precaution that all necessary data will be uploaded on the website of this office regularly.
Furthermore, this office have received some complaints on phone and otherwise that some of hospital are denying the admission of patients belonging to the weaker and indigent category in the present situation. Hence, I direct to all hospitals that hospitals shall not refuse to admit patients, belongs to weaker and indigent category, unless for the good and justifiable reason based on directions given by the State Government, considering present pandemic situation. Furthermore, it is advised that if any hospital is not having vacancy for admitting the patients then such hospital may direct such patients to other neighboring charitable hospitals, who can accommodate such patients.

Furthermore, I make it clear that such refusal and non assistance will be viewed seriously under the provisions of the Act and if any such incident is found, which attracts the provisions of the The Disaster Management Act, 2005, then it will be reported to appropriate authority, in addition to action, which will be taken.

Yours faithfully,

( R.N. Joshi)
Charity Commissioner
Maharashtra State, Mumbai

Copy to:-
1. Offices of the Assistant Charity Commissioner in the State of Maharashtra
2. All Joint Charity Commissioner Maharashtra(I) & (II)/Greater Mumbai Region, Mumbai/Pune Region, Pune/Nashik Region, Nashik/ Aurangabad Region, Aurangabad/Latur Region, Latur/ Amaravati region, Amaravati/Nagpur Region, Nagpur/Kolhapur Region, Kolhapur.
3. All Hospital Monitoring Committee in State of Maharashtra.

With instructions to monitor that directions given to all Hospital under your control are following the same and to take appropriate action according to law. Furthermore, Hospital Monitoring committee shall conduct random checks of Charitable Hospitals and report.

Yours faithfully,

( R.N. Joshi)
Charity Commissioner
Maharashtra State, Mumbai