

CIRCULAR NO.115

SUBJECT :- *Delay in disposal of cases and prompt attendance to the members of the public.*

It has been complained that many a times trustees, solicitors and the concerned members of the public called at the office under the Charity Organization are not attended promptly and courteously, even when they are called by previous appointments, they are not attended to as per the appointments and have to wait for a long time in the office. It is also complained that there is delay in disposal of the cases.

All the members of the staff in the Charity Organization are, therefore, directed that the members of the public visiting the offices should be promptly and courteously attended to. All the officers are also requested to see that they do not give any grounds for complaints on account of delay in disposal of cases. Serious view will be taken on complaints received in regard to matters referred to above.

C.P.GODSAY,
Charity Commissioner,
Maharashtra State, Bombay.

Dated :- 6th July, 1961.